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ABSTRACT

This book is a guide designed to clarify the legal framework that binds the student with the university or college in the United Kingdom. It covers the key issues that can give rise to disagreements and suggests practical remedies for common areas of complaint. The chapters are: (1) "Becoming a Student"; (2) "The Contract with the University"; (3) "Taking Care of Students: Welfare and Safety"; (4) "Providing Guidance and Clear Information about Course and Examination Requirements"; (5) "Failing Examinations"; (6) "Keeping the Rules"; (7) "The Staff-Student Boundary"; (8) "Complaints"; (9) "Getting Help"; (10) "Remedies"; and (11) "The Student Whistleblower and the University's Response to Criticism." A conclusion summarizes the discussion. An appendix contains a student action checklist and information for further reading. (Contains 33 references.) (SLD)

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